KMM GOVT. WOMEN'S COLLEGE, KANNUR

STUDENT SATISFATION SURVEY

2023-24

Krishna Menon Memorial Govt. Women's College have conducted Student Satisfaction Survey for the year 2023-24. 788 students from various programmes were participated in the survey. The following questions were used to collect their opinion about various aspects of their academic and non-academic environments in their institution.

Question No	Questions						
01	Teachers are completed the syllabus in time.						
02	Teachers are punctual in the class.						
03	Teachers have good communication skills.						
04	Teachers are prompt to ask question in the classrooms.						
05	Teachers illustrate the concepts through examples						
06	Teachers are using ICT tools while teaching.						
07	Teachers encourage the students in participating extra-curricular activities.						
08	Teaching and Mentoring in the institution is						
09	Teachers are inculcating your soft skills, life skills, employability skills, etc to make you ready for your career.						
10	Sufficient number of prescribed books are available in the library.						
11	The facilities like class rooms, toilet, internet etc are adequate in the institution.						
12	Internal evaluation is fair and impartial.						
13	The rapport with teachers/administrative staff is						
14	The learning atmosphere in the college is						
15	The overall quality of teaching – learning process in the institution is						

Students' opinion on various objectives are measured in a five point scale (not satisfactory, satisfactory, Good, Very good and Excellent). The data collected from the students are analyzed and tabulated.

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SL No	Question	Not satisfactory	Satisfactory	Good	Very good	Excellent	total
Q1	Teachers are completed the syllabus in time.	12	24	345	285	122	788
Q2	Teachers are punctual in the class.	21	34	394	245	94	788
Q3	Teachers have good communication skills.	34	68	315	267	104	788
Q4	Teachers are prompt to ask question in the classrooms.	30	42	415	209	92	788
Q5	Teachers illustrate the concepts through examples	35	58	348	260	87	788
Q6	Teachers are using ICT tools while teaching.	285	185	195	82	41	788
Q7	Teachers encourage the students in participating extra-curricular activities.	42	69	358	284	35	788
Q8	Teaching and Mentoring in the institution is	48	105	364	184	87	788
Q9	Teachers are inculcating your soft skills, life skills, employability skills, etc to make you ready for your career.	65	245	348	114	16	788
Q10	Sufficient number of prescribed books are available in the library.	42	114	285	254	93	788
Q11	The facilities like class rooms, toilet, internet etc are adequate in the institution.	21	62	394	192	119	788
Q12	Internal evaluation is fair and impartial.	12	32	215	374	155	788
Q13	The rapport with teachers/administrative staff is	24	48	348	264	104	788
Q14	The learning atmosphere in the college is	28	62	238	341	119	788
Q15	The overall quality of teaching – learning process in the institution is	26	75	384	186	117	788

Findings:

- ➤ 95.43% of the students agreed that teachers are completed the syllabus in time.
- ➤ 93.02% of the students agreed that teachers are punctual in the class.
- > 87.06% of the students agreed that teachers have good communication skills.
- ➤ 90.86% of the students agreed that teachers are prompt to ask question in the classrooms.
- ➤ 88.20% of the students agreed that teachers illustrate the concepts through examples
- ➤ 40.36% of the students agreed that teachers are using ICT tools while teaching.
- ➤ 85.91% of the students agreed that teachers encourage the students in participating extra-curricular activities.
- ➤ 80.58% of the students agreed that teaching and mentoring in the institution is good.
- ➤ 60.66% of the students agreed that teachers are inculcating your soft skills, life skills, employability skills, etc to make you ready for your career.
- ➤ 80.20% of the students agreed that sufficient number of prescribed books are available in the library.
- ➤ 89.47% of the students agreed that facilities like class rooms, toilet, internet etc are adequate in the institution.
- ➤ 94.42% of the students agreed that internal evaluation is fair and impartial.
- ➤ 90.86% of the students agreed that the rapport with teachers/administrative staff is good.
- ➤ 88.58% of the students agreed that the learning atmosphere in the college is good.
- ➤ 87.18% of the students agreed that the overall quality of teaching learning process in the institution is good.

Concluding remark:

The Student Satisfaction Survey 2023-24 report has been analysed and it is found that students are generally satisfied with the teaching learning environment provided by the institution. Still, two areas are found to be in need of improvement.

- 1. Use of ICT by the teachers
- 2. Inculcating the soft skill, life skills, employability skill, etc.

The institution has to make a plan for improving on these two aspects.



